

Hello chaps! Peter Christian is all about looking good and feeling great. I want you to be totally happy with our garments, so if you need to exchange or return any item, I offer a no quibble 30 day guarantee.



Nick Alderton
AKA Lord Trousers

Sending Something Back? PLEASE ENCLOSE THIS FORM WITH YOUR RETURN

<p>1 Please select the reason for returning your item from the list below:</p> <p>The garment looks different: <input type="checkbox"/> in the advert <input type="checkbox"/> on the website <input type="checkbox"/> in the catalogue</p> <p>The garment: <input type="checkbox"/> is too big <input type="checkbox"/> is too small <input type="checkbox"/> doesn't suit me <input type="checkbox"/> fabric is not as expected <input type="checkbox"/> quality is not as expected</p> <p>Other reason: <input type="checkbox"/> More than one size ordered <input type="checkbox"/> Item arrived too late <input type="checkbox"/> Wrong item sent <input type="checkbox"/> Damaged/faulty item (<i>please detail below</i>)</p> <p><i>Tell us more</i></p>	<p>2 How would you like us to process your return?</p> <p><input type="checkbox"/> Exchange please complete step 3 below</p> <p><input type="checkbox"/> Credit Note on your account</p> <p><input type="checkbox"/> Refund via your original payment method</p>
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3 EXCHANGES or NEW PURCHASES ONLY
Fill in this form with the details of the replacement or new item/s you would like us to send, NOT items that you are returning:

Code	Product Name	Qty	Size Waist / Leg / Chest / Collar	Colour/s	Item Price	Total (£)

Most exchanges will not require us to renew payment details, but if your exchange order EXCEEDS the value of the items returned, we will issue a refund and your exchange will be processed as a new order (no additional postage charged). For exchanges exceeding the return value, please include a cheque/postal order payable to **Peter Christian**, or fill in your card details below:

Credit or Debit Card no.	Expiry date	CVC/CVV no.

Email Telephone No.

4 Place the items you wish to return, along with this form into the box or bag they were delivered in. Securely seal the parcel with strong tape. **DO NOT** use staples as they may damage the garments inside.

UK Returns: please attach the returns label received with the goods securely to the parcel, ensuring it covers your original address label.

Non-UK Returns (incl. Channel Islands): please note, you are liable for the cost of postage, please visit our website for further information: peterchristian.co.uk/returns-and-refunds

Take the parcel to your nearest Post Office. Ask for a 'Proof of Posting' receipt, with which you will be able to track your return. Please retain your Proof of Posting until we have confirmed receipt or resolved the matter to your satisfaction.

Items must be returned within 30 days, in perfect condition and in their original packaging with labels still attached. Items not returned in this way may be liable to a 20% restocking fee. We cannot accept returns or offer an exchange/refund on underwear or swimwear, items that have been worn, or items altered for you. Please refer to our website for our full Terms & Conditions.

If you wish to discuss your order, please contact our expert in-house Customer Care Team:
 Monday to Friday 9am–5pm
01273 492 287 | Live Chat Online
 Or email us at: helpdesk@peterchristian.co.uk